Futuristic Trends in Management e-ISBN: 978-93-5747-822-9 IIP Series, Volume 3, Book 19, Part 2, Chapter 9

INTERNATIONAL QUALITY STANDARDS: PROSPECTS
AND CHALLENGES OF INDIAN AGRO-FOOD PROCESSING INDUSTRY

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Abstract Author

Despite being a massive industry, food processing in India is still in its early stages of growth. Only 2% of the country's agricultural and food production is processed. Only 48% of the 2.2% of fruits and vegetables processed are done so in the organized sector; the rest is done so in the unorganized sector. The food processing industry produced 6% of all industrial production and 9% of India's GDP. Food products are expected to add 35% more value by the end of 2025 compared to the present 8%. various factor affecting food processing industry such as traditional method of processing or lack of skill, no/ low use of technology, regulations, capital, farmer indebtness, 70 percent farmers dependence on rainfall. There are some major obstacles in the way of food processing sector development such; inadequate infrastructure facilities, lack of skilled and trained manpower, quality raw materials, seasonal availability of raw materials. International standards play important role in encouraging commerce and collaboration, obeying international quality standards will boost consumer confidence and the existence of standards for management system encourage standardized method for managing quality and the environment.

Keywords:Standard, food, food processing, international, quality, Processing industry.

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I. INTRODUCTION

India is currently the world's second-largest food producer after China and has the potential to overtake it. Food and food-related products comprise India's largest consumption category and around 21% of its GDP. By 2025, the domestic food market in India is projected to increase by about 40% of its current size (World of Food India, 2011; Merchant, 2008). India has a good agricultural basis, yet there is a lot of food waste and very little food processing. While some wealthy nations prepare up to 80% of their food to consumable standards, India's overall processing level has lately dipped to 10%. As a result, India's food processing industry is relatively tiny, and its proportion of processed food exports to the global market has stayed at approximately 1.5%.

One of India's largest industries, the Argo food processing sector ranks 5thin terms of production, consumption, export, and predicted growth (Merchant, 2008). It also employs around 18% of the nation's industrial labour force. Additionally, a wide range of temperate to tropical fruits, vegetables, and other culinary items are produced in India. Fruits and vegetables may be preserved and used effectively thanks in large part to food processing. In the food processing sector in India has a lot of potential because of the country's robust agricultural base, diversity of climate zones, and rapid economic expansion. This business serves as a vital link between farmers and consumers. In this essay, I'll look at the difficulties and future prospects of India's agro-food processing industry.

II. QUALITY CONTROL & STANDARDS

The range of items processed by the food industry includes both products with animal and plant origins. Both the domestic and international markets require a consistent level of quality. In this regard, a number of organisations have emerged to help with standardisation and quality control. These can be divided into two categories: mandatory laws and voluntary standards.

III.BUREAU OF INDIAN STANDARDS (BIS)

BIS's agro processing-related efforts fall into two categories: developing Indian standards and putting them into practice through its voluntary, third-party certification system.

Over 700 Indian Standards about food grains and their products are on file with 1BIS. These standards generally encompass the permissible raw materials and their quality characteristics, the hygienic conditions of the manufacturing process, and the packaging and labelling requirements. The guidelines also specify independence from pollutants and dangerous chemicals as necessary. Limits are gradually being set in several standards to ensure that processed foods are free of harmful or rotting microorganisms.

IV. GATT AND SANITARY/PHYTOSANITARY MEASURES

In order to assure consumer food safety and prevent the spread of pests and diseases in animals and plants, the Sanitary and Phytosanitary Measures Agreement (SPS Agreement), which was negotiated under the GATT in 1994, came into effect in 1995. These precautions

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shield human and animal life from the dangers posed by food additive pollutants, poisons, or disease-causing organisms. The methods listed below can be used to achieve the SPS goals.



V. INTERNATIONAL QUALITY STANDARDS

A business must document its degree of quality after making an effort to make its processes capable of advertising its services or goods more effectively. In international trade, this quality documentation is particularly crucial. However, companies selling in worldwide markets would find it challenging to meet the requirements for high-quality documentation in every nation where they conducted business if each had its own set of criteria. For businesses operating in the European Union, the International Organisation for Standardisation developed the ISO 9000 family of standards as a solution to this issue. Following this, ISO 14000 for environmental management systems and ISO 26000 for social responsibility guidelines were developed.

- 1. The ISO 9001:2008 The most recent revision to the ISO 9000 standards controlling the documentation of a quality programme is ISO 9001:2008. The International Organisation for Standardisation states that the ISO 9001:2008 standards for quality management deal with quality management by defining what the business does to meet the customer's quality requirements and applicable regulatory requirements, while aiming to raise customer satisfaction and achieve continuous performance improvement in pursuit of these goals. Companies that have achieved certification are included in a directory so that potential clients may know which businesses have achieved certification and at what level. Whether a product complies with ISO 9001:2008 criteria has no bearing on its real quality. Instead, it tells customers that businesses can offer proof of any claims they make about the calibre of their products. More than a million businesses worldwide had received ISO 9000 certification as of 2009.
- 2. The ISO 140001:2004 (Environmental Management System) The ISO 140001:2004 family of standards, according to the International Organisation for Standardisation, addresses environmental management by describing what the business does to minimise any adverse environmental effects brought on by its operations and to continuously improve its environmental performance.(2021; Bailey & Communications). Participating businesses are required under the documentation criteria to maintain records of the raw materials they utilise as well as the creation, handling, and disposal of hazardous wastes. Although the rules do not specify the amount of emissions that each company is permitted to produce, they do mandate that businesses create a plan for continuous environmental performance improvement.

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• ISO 140001:2004 Covers The Following Areas



VI. STRUCTURE & COMPOSITION OF INDIAN FOOD PROCESSING INDUSTRY

Businesses in the food processing or food manufacturing sector turn animal and agricultural products into goods for secondary or tertiary use. Foods that have undergone some type of processing—whether it is minimal, as in the case of canned fruit, or extensive, as in the case of snack foods—are referred to as processed foods. The agricultural or horticultural production adds value during food processing by applying a number of processes, such as grading, sorting, packaging, etc., which lengthen the shelf life of food products. Strong and thriving food processing industries have a tremendous impact on a nation's overall economic structure. Rajesh Dahiya and Bharti, 2023. The industry facilitates crucial connections and synergies between industry and agriculture, and it has been seen as a sector with immediate room for economic expansion. In addition to creating jobs in rural areas, processing also helps produce fruits and vegetables that may be sold for foreign currency. The level of processing in India can be divided into the following categories:

- **Primary Processing** includes cleaning, sorting, powdering, and refining agricultural products, such as flourizing wheat.
- **Secondary processing:** Basic value addition, such as the processing of animal products, ground coffee, and tomato puree.

Products with a high level of value addition, such as jams, sauces, biscuits and other baked goods that are prepared for consumption, fall under the category of **tertiary processing**.

Agriculture, horticulture, plantations, animal husbandry, and fisheries are just a few of the sectors that make up India's major food processing sector. It also covers other industries that use agricultural inputs to make food commodities. The Ministry of Food Processing of the Indian government divides the market into the following six categories:

Sectors	Products
Dairy	Whole milk powder, skimmed milk powder, condensed milk, ice cream, butter and ghee,
	cheese
Fruits & Vegetables	Beverages, juices, concentrates, pulps, slices, frozen & dehydrated products, potato wa-
	fers/chips, etc
Grains & Cereals	Flour, bakeries, starch glucose, cornflakes, malted foods, vermicelli, beer and malt ex-
	tracts, grain based alcohol
Fisheries	Frozen canned products mainly in fresh form
Meat & Poultry	Frozen and packed -mainly in fresh from egg powder
Consumer Foods	Snack food, namkeens, biscuits, ready to eat food, alcoholic and non alcoholic beverages

Despite being a massive industry, food processing in India is still in its early stages of growth. Only 2% of the country's agricultural and food production is processed. The food processing industry produced 6% of all industrial production and 9% of India's GDP. Food products are expected to add 35% more value by the end of 2025 compared to the present 8%. By 2025, fruit and vegetable processing, which currently makes up around 2% of total production, is expected to increase to 25%. The unorganised sector dominates India's severely fragmented processing industry. There are many tiny businesses in this market. The unorganised sector contributes about 42% of the output, the organised sector 25%, and smallscale operators the remaining 75%. Although the unorganised portion varies among categories, it still makes up about 75% of the market. In comparison to the primary processing segment, the organised sector is comparatively larger in the secondary processing segment. Additionally, the primary processing portion is very fragmented. A significant industry, primary food processing has a highly fragmented structure with hundreds of thousands of rice mills and hullers, flour mills and oil seeds mills, several thousand traditional bakeries, food units, and unorganised sector fruits, vegetable, and spice processing units. The most prevalent types of food processing facilities that make up the organised sector include flour mills, fish processing facilities, fruit and vegetable processing facilities, meat processing facilities, non-alcoholic and aerated beverage facilities, sugar units (mills), and modernised rice processing facilities. India has a sizable agricultural output base, but the food processing sector is still in its early stages of development. The dairy industry accounts for the biggest percentage of processed food at 37% of total produce, just 15% of which is processed by the organised sector. About 2.2% of fruits and vegetables, 21% of meat, and 6% of poultry products are processed. Only 48% of the 2.2% of fruits and vegetables processed are done so in the organised sector; the rest is done so in the unorganised sector (Service, n.d.).

Structure of Indian Processed Food Industry

Small Scale Units ,33%

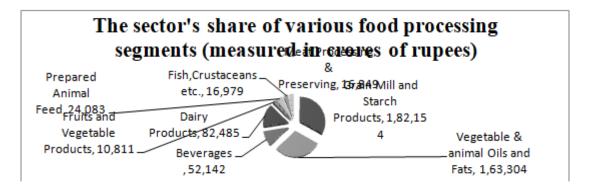


Organised Units, 25% Unorganised Porcessing Units, 42%

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(Source: Food Processing Strategies for Quality. https://ae.ukessays.com/essays/biology/food-processing-and-food-preservation-biology-essay.php, 2014-15)

VII. FACTORS AFFECTING FOOD PROCESSING INDUSTRY IN INDIA

	Production	Output Trading	Processing	Distribution/Retailing
Skill	Traditional methods of farming	Trading by adthiyas whose skills sets are tra- ditional.	Exposure to low scale opera- tions. Limitations in Retail Man- agement pur- chase skill and management of large opera- tions.	Skills required for modern retail formats relatively unknown.
Technology	No/low use of tech- nology Low levels of mecha- nization. Low use of hybrids, biotechnology.	Very low invest- ment in storage & handling technol- ogy Few upcoming commodity ex- changes	Outdated tech- nology due to small scale op- erations Low capacity units	Use of technology is low Bar coding, supply chain link- ages and use of IT is low
Regulations	Corporates not allowed in non-plantation farm- ing No enforceability in	Procurement in- tervention by Govt. agencies MSP policy	Favorable to small scale in- vestments Scope for large	Foreign Direct Investment not allowed Land cost high due to inaction on land development
	contract farming	Restriction on storage and movement	processors limited	
Capital	Funds availability to farmers is poor 80% borrow from adthiyas at very high rates	Controlled by small trader finan- ciers	High cost fi- nance	Flow of capital is restricted due to ban on FDI
Structure	Subscale farm sizes Farmer indebtness 70 % rainfall depend- ent	Large number of small trader- financiers Upcoming ex- changes High wastage and transaction costs	Predominant small scale sec- tor Low efficiency	Dominance of informal sector Small traditional family owned stores are the norms No/limited backwards linkages Large MNCs have good distri- bution channels

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VIII.MAJOR OBSTACLES IN THE WAY OF FOOD PROCESSING SECTOR DEVELOPMENT

Similar to other economic sectors, the food processing industry faces several limitations. The following constraints, which require immediate adjustment to smooth the sector's growth path, have been identified after reviewing several reports from various government and non-government organisations.

- 1. Inadequate Infrastructural Facilities: The infrastructure for the Indian food business is lacking. Various plans to supply the sector with infrastructural facilities have been mentioned in policy papers. The supply chain in the Indian food business is extensive and disjointed. The supply chains still do not have last-mile connectivity. This is clear from the fact that the majority of costs incurred by the food business are attributable to transportation losses. According to a 2010 MOFPI research, harvest and postharvest losses of the nation's key agricultural products amount to about Rs. 44,143 crore annually at wholesale rates. (MOFPI, Indian government, 2015)
- **2.** Lack of Skilled and Trained Manpower: Despite being a significant employer, the food processing industry still struggles with a lack of skilled and semi-skilled labour. This has grown to be a significant barrier to the sector's future growth. The sector now has a requirement for value chain management in addition to supply chain management. This calls for both trained and semi-skilled labour.
- 3. Quality of Raw Materials: India is the second-largest food producer in the world, which is a well-known fact. Despite providing a sizable base of raw materials to the food processing industry, the quality of the goods the sector receives falls short of the international norm. (FICCI, 2010) As a result, a significant portion of the produce had to be sold at a cheaper price on the domestic market because it could not be exported. There aren't enough types grown in India that can be processed; the country lacks processable varieties.
- **4. Seasonal Availability of raw materials:** Agriculture in India is dependent on the monsoon. The production of crops is never completely certain. In addition, the fact that raw materials are seasonal, particularly fruits and vegetables, presents a significant barrier to the industry's expansion.

In addition to the restrictions already mentioned, there are a few other restrictions that the industry's many stakeholders need to pay attention to.

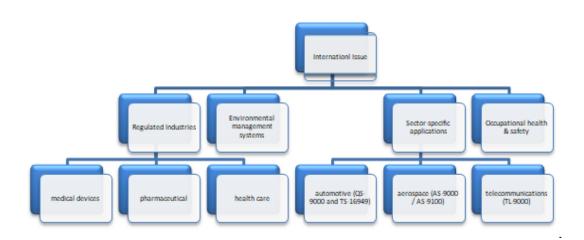
- Pricing and taxes in the Indian processed food industry are not comparable to those in other developed and developing countries, making it less competitive in the global market.
- Lack of consumer education regarding the nutritional importance of processed food.
- The entry of MNCs into the domestic market has increased competition for domestic producers in terms of quality, standard, and price, as well as a shadowing effect on indigenous products due to the MNCs' aggressive marketing tactics.

The need for better technology is changing along with technology's rapid evolution, but in reality, research and development could not keep up with the industry's need. This is turning into a significant threat for the industry.

IX.INFRASTRUCTURE FOR THE INDIAN AGRO-PROCESSING INDUSTRY: SWOT ANALYSIS

Strengths	Weaknesses	Opportunities	Threats
Round the year availability of raw materials. Social acceptability of agro-processing as important area and support from the central government. Vast network of manufacturing facilities all over the country. Vast domestic market.	High requirement of working capital Low availability of new reliable and better accuracy instruments and equipments Inadequate automation w.r.t. information management. Remuneration less attractive for talent in comparison to contemporary disciplines. Inadequately developed linkages between R&D labs and industry.	Large crop and material base in the country due to agro- ecological variability offers vast potential for agro pro- cessing activities. Integration of developments in contemporary technolo- gies such as electronics, ma- terial science, computer, bio- technology etc. offer vast scope for rapid improvement and progress. Opening of global markets may lead to export of our developed technologies and facilitate generation of addi- tional income and employ- ment opportunities.	Competition from glob- al players Loss of trained man- power to other indus- tries and other profes- sions due to better working conditions prevailing there may lead to further shortage of manpower. Rapid developments in contemporary and re- quirements of the in- dustry may lead to fast obsolescence.

X. INTERNATIONAL ISSUES



Why International Standards:

- They encourage commerce and collaboration.
- Due to product standards, consumers can buy products from many producers with confidence that they will perform the same way.
- Standards for management systems encourage standardised methods for managing quality and the environment. They advocate for the accuracy and regular application of statistics.

ISO 9000 Series	ISO 10000 Series	New ISO 9001:2000	The Grand Vision: 2000
ISO 9000 assists	ISO-10011	Quality management	9000-
businesses in	Quality system	system: Give your	Fundamentals and
determining which	auditing guide	actions structure	Vocabulary
of the ISO 9001,			
9002, and 9003			
standards to apply			
The ISO 9001	ISO 10013 Quality	Management	9001
standard provides	manual development	responsibility - Put	Requireme
standards for	guide	someone in charge	nts
businesses involved			
in the design,			
development,			
production,			
installation, and			
maintenance of			
goods and services.			
ISO 9002		Resource	9004 Guidelines
comparable to 9001,		management:	for Performance
but does not include		Allocating resources	Improvements
businesses involved		to meet objectives	
in design and			
development		D 1 1 1	10012
Companies involved		Product realization -	10012
in final inspection		Design and make it	Measurem
and testing are		to requirements	ent Control
covered by ISO			
9003.		17 1	10011
		Know where you are	19011
		and improve using	QMS/EM
		measurement,	S Auditing
		analysis, and	
		improvement.	

XI. CONCLUSION

Even though this industry is seeing considerable growth appreciation to several hopeful characteristics, there are still several important obstacles that, if not removed sooner rather than later, could harm India's food processing industry's future prospects. The fact that this industry requires much capital is one of the main obstacles. Fewer players can enter the market because of the high entry barrier it imposes—playerssimplycompete, which lessens efforts to raise the bar for quality. Educating consumers about how processed foods can be more nutritious, dealing with the low price elasticity of processed food products, developing marketing channels, streamlining food laws, raising food quality standards, and strengthening the food testing network are some of the major challenges facing the Indian food processing industry; enhancing the institutional structure to increase human resources for enhancing

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research and development capacities to address global problems. To realize the full potential of the Indian food processing industry, several issues must be resolved.

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