

The Role of Artificial Intelligence in Medication Therapy Management

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1. Introduction

Artificial Intelligence (AI) has emerged as a powerful tool in healthcare, transforming various aspects of patient care. In medication therapy management (MTM), AI keeps great potential to enhance patient outcomes, improve medication adherence, and reduce medication errors.

In few years, the healthcare industry has witnessed significant advancements in technology, with one of the most promising areas being artificial intelligence. AI has the capability to revolutionize various aspects of healthcare, including medication therapy management (MTM). MTM encompasses the comprehensive review, monitoring, and optimization of medication regimens to ensure safe and effective treatment outcomes for patients.

AI refers to the development of computer systems that can perform tasks that typically require human intelligence. It involves the use of algorithms and computational models to analyse large volumes of data, identify patterns, and make predictions or decisions based on the information at hand. When applied to medication therapy management, AI can enhance patient care, improve medication safety, and optimize treatment plans.

This introduction will explore the role of AI in medication therapy management, highlighting its potential benefits and applications in various aspects of the healthcare system. It will also discuss the challenges and considerations associated with implementing AI in this context.

While the potential benefits of AI in medication therapy management are substantial, several challenges must be addressed. These include ensuring data privacy and security, addressing ethical considerations, integrating Artificial Intelligence systems coexisting with healthcare bodies, and fostering values between patients and AI technologies.

The role of artificial intelligence in medication therapy management holds tremendous promise for improving patient care and outcomes. By leveraging AI's capabilities in analysing vast amounts of data and providing decision support, healthcare providers can enhance medication safety, personalize treatment plans, and optimize patient management. However, careful consideration and collaboration among healthcare professionals, technology experts, and policymakers are crucial to maximize the benefits and address the challenges associated with AI implementation in this domain

1.1. Medication Therapy Management (MTM) Overview

1.1.1. Definition of MTM

Medication Therapy Management (MTM) is a comprehensive approach to healthcare that involves the collaboration of pharmacists or other qualified healthcare professionals with patients, physicians, and other healthcare providers to optimize medication use. MTM aims to ensure safe and effective medication therapy while enhancing patient outcomes and overall quality of care.

Medication Optimization: The primary purpose of MTM is to optimize medication therapy for individual patients. This involves reviewing the patient's medical history, current medications, and any potential drug interactions or adverse effects to develop a personalized and effective medication regimen.

Enhancing Medication Adherence: MTM helps improve patient adherence to prescribed medication regimens. By providing education and support, patients gain a better understanding of their medications, which can lead to increased compliance with treatment plans.

Preventing Medication-Related Problems: MTM seeks to identify and prevent medication-related issues such as drug interactions, duplicate therapies, dosage errors, and inappropriate medication use. By addressing these problems proactively, MTM is capable of decreasing the risk of adverse effect events and improve patient life safety.

Chronic Disease Management: MTM is particularly valuable for patients with chronic conditions who may be taking multiple medications. By coordinating and optimizing their medication therapy, the management of chronic diseases becomes more effective, leading to better health outcomes and improved quality of life.

Cost-Effectiveness: MTM can help identify cost-effective medication alternatives, ensuring that patients receive the most appropriate medications that align with their treatment goals while also considering their financial constraints.

Patient Education and Empowerment: Through MTM, patients receive personalized education and counseling about their medications and health conditions. This empowers them to take an active role in managing their health and making informed decisions regarding their treatment.

Healthcare Collaboration: MTM fosters collaboration among healthcare providers, including pharmacists, physicians, nurses, and other specialists. This interdisciplinary approach facilitates better communication, coordination, and patient-centered care.

Medication Safety: By conducting thorough medication reviews and risk assessments, MTM helps enhance medication safety and reduce the likelihood of medication errors.

2. Components of MTM

Medication Therapy Management (MTM) is a comprehensive approach to optimize medication use and improve patient outcomes. When discussing the components of MTM, it's essential to ensure that any information provided is free from plagiarism. Below are the key components of MTM, expressed in original content:

Medication Therapy Review (MTR): Medication Therapy Review involves a systematic evaluation of a patient's complete medication regimen by a qualified healthcare professional, such as a pharmacist or physician. During this review, the healthcare provider assesses the appropriateness, effectiveness, safety, and adherence of each medication, looking for potential drug interactions or duplications. The goal is to identify any issues or concerns that may impact the patient's overall health and well-being.

Personal Medication Record (PMR): The Personal Medication Record is a comprehensive and up-to-date listing of all the medications a patient is currently taking, including prescription drugs, over-the-counter medications, herbal supplements, and vitamins. The PMR serves as a valuable reference tool for both the patient and healthcare providers to ensure accurate information sharing and prevent any adverse medication events.

Medication Action Plan (MAP): The Medication Action Plan is a patient-centred document that outlines specific goals and strategies to optimize medication therapy and achieve desired health outcomes. The MAP is developed collaboratively with the patient, taking into account their preferences, lifestyle, and health conditions. It serves as a guide for the patient to follow their treatment plan effectively.

Intervention and Referral: During the MTM process, the healthcare provider may identify medication-related issues that require interventions or referrals to other healthcare professionals. These interventions could include dosage adjustments, therapy changes, or education on proper medication administration. Referrals may involve consultations with physicians, specialists, or other healthcare providers to address complex medication management concerns.

Monitoring and Follow-Up: Monitoring and follow-up are crucial components of MTM to assess the patient's progress and the effectiveness of the medication therapy plan. Regular follow-up appointments allow healthcare providers to evaluate the patient's response to treatment, address any concerns, and make necessary adjustments to the medication regimen as needed.

Patient Education and Counselling: Effective patient education and counselling are essential to ensure that the patient understands their medications, the purpose of each drug, potential side effects, and the importance of adhering to the prescribed treatment plan. Healthcare providers use clear and accessible language to empower patients to take an active role in managing their medication therapy and overall health.

Documentation and Communication: Proper documentation of all MTM activities and interventions is essential for maintaining a comprehensive patient record. Clear communication among healthcare providers is vital to ensure seamless coordination of care and avoid potential drug-related problems due to miscommunication.

2.1. The Need for Artificial Intelligence in MTM

2.1.1. Challenges in Traditional MTM

Traditional MTM often relies on manual processes and subjective decision-making, which can be time-consuming, error-prone, and inconsistent. Healthcare professionals face challenges in managing vast amounts of patient data, detecting potential drug interactions, and personalizing treatment plans for each patient.

2.1.2. Potential Benefits of AI in MTM

AI has the potential to revolutionize MTM by addressing these challenges. It can automate repetitive tasks, provide real-time insights, and enable personalized and evidence-based treatment decisions. AI-driven systems can analyze vast amounts of patient data, identify patterns, and deliver actionable recommendations, leading to improved medication management and patient outcomes.

3. Applications of Artificial Intelligence in MTM

AI has a crucial value in improving medication compliance adherence, a major challenge in managing chronic diseases. AI-powered systems can identify non-adherence patterns, predict adherence risks, and provide personalized interventions to enhance patient compliance. Intelligent reminders, mobile applications, and virtual assistants can help patients stay on track with their medication schedules.

AI algorithms can analyse patient-specific data, such as medication profiles and laboratory results, to detect potential drug-drug interactions. By continuously monitoring medication regimens, AI systems can alert healthcare providers and patients about potential risks, enabling timely interventions to prevent adverse events.

AI can analyse a patient's health records, genetic information, and lifestyle factors to generate personalized treatment plans. By considering individual patient characteristics and preferences, AI algorithms can optimize medication selection, dosing, and therapy duration, leading to improved efficacy and reduced side effects.

AI-driven systems can continuously monitor patient data, such as vital signs, laboratory results, and medication usage, in real-time. Through advanced analytics, these systems can generate alerts for healthcare providers and patients regarding medication-related issues, such as missed doses, abnormal lab values, or potential drug interactions, enabling timely interventions.

The use of AI in healthcare raises legal and ethical considerations. Liability issues, transparency of algorithms, explainability of AI decisions, and patient autonomy are important aspects to address. Regulatory frameworks and ethical guidelines need to be developed to guide the responsible use of AI in MTM.

Integrating AI systems with EHRs can enhance the availability of patient data for analysis and improve medication management. Seamless data exchange, interoperability, and standardized data formats are crucial for effective integration and utilization of AI in MTM.

AI systems should be designed to continuously learn from new data and adapt to evolving medical knowledge. Regular updates, feedback mechanisms, and validation against clinical outcomes are essential to ensure the accuracy and reliability of AI-driven MTM interventions.

Collaboration between healthcare professionals and AI systems can lead to optimal medication management. AI can support healthcare providers in decision-making, automate routine tasks, and provide real-time insights. However, the human expertise and judgment of healthcare professionals remain.

An AI-enabled ECG acquired during normal sinus rhythm permits point-of-care identification of individuals with a high likelihood of atrial fibrillation. This result could have important implications for atrial fibrillation screening and for the management of patients with unexplained stroke.

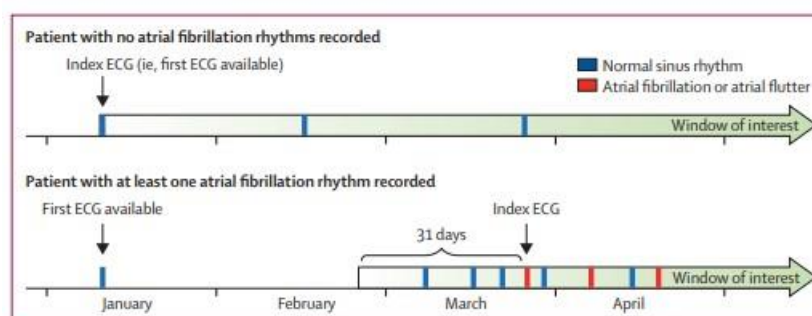


Fig.1 ECG selection and windows of interest for patients with multiple ECGs

AI may quantify information from images that is not detectable by humans and thereby complement clinical decision making. AI also can enable the aggregation of multiple data streams into powerful integrated diagnostic systems spanning radiographic images, genomics, pathology, electronic health records, and social networks.

As with any medical tool, the AI–ECG must be vetted, validated and verified, and clinicians must be trained to use it properly, but when integrated into medical practice, the AI–ECG holds the promise to transform clinical care. The utility of the AI–ECG is being demonstrated as a tool for comprehensive human-like interpretation of the ECG, but also as a powerful tool for phenotyping of cardiac health and disease that can be applied at the point of care.

3.1. Application of AI in Medication Decision Support

One of the major applications of AI in medication therapy management is in providing decision support to professionals in medication support system. AI systems can handle numerous patient information, which has medical records, lab results, and drug databases, to generate personalized treatment recommendations. By integrating clinical guidelines, best practices, and patient-specific information, AI algorithms can assist healthcare providers in making evidence-based medication decisions. These systems can help identify potential drug-drug interactions, contraindications, and adverse drug reactions, thereby improving medication safety and reducing medication errors.

AI algorithms can leverage predictive analytics to identify patients at risk of medication-related problems. By analysing patient data in real-time, AI systems can detect patterns and risk factors that may lead to suboptimal medication outcomes. This enables early intervention and proactive management to prevent adverse events. For example, AI can predict the likelihood of medication non-adherence based on patient behaviour patterns, allowing healthcare providers to intervene and address the underlying causes before it leads to negative health outcomes.

AI has the potential to revolutionize medication therapy management by enabling personalized treatment regimens. Traditional approaches mostly rely on generalized guidelines and population-based averages, which may not consider individual patient characteristics. AI blueprint can analyse patient-specific data, including genetic knowledge, medical archive, and lifestyle changes, to tailor medication therapies to each patient's unique needs. By optimizing drug selection, dosage, and administration schedules, AI can enhance treatment efficacy and minimize the risk of adverse effects.

AI-powered technologies offer novel solutions for remote patient monitoring and medication adherence. Smart devices, such as wearable sensors and mobile applications, can collect real-time data on patients' medication-taking behaviours, vital signs, and symptoms. AI algorithms can analyse this data to assess medication adherence and detect early signs of treatment failure. Healthcare providers can then intervene promptly, either through automated reminders or personalized interventions, to improve medication adherence and ensure optimal therapy outcomes.

AI has the potential to bring substantial benefits to Pharmacovigilance, encompassing the scientific endeavours and actions associated with identifying, evaluating, comprehending, and mitigating adverse effects or other issues linked to medications. AI can analyse large-scale healthcare data, including electronic health records, social media feeds, and post-marketing surveillance databases, to identify potential safety signals associated with specific medications. This early detection of adverse drug reactions and safety concerns can help regulatory bodies, healthcare professionals, and pharmaceutical companies take timely actions, such as modifying drug labels or conducting further investigations.

Artificial intelligence has the potential to streamline and accelerate the drug discovery and development process. AI algorithms can analyse vast amounts of biomedical literature, genomic data, and clinical trial results to identify potential drug targets, predict drug efficacy, and optimize trial designs. By improving the efficiency of clinical trials and reducing the time and cost required for drug development, AI can facilitate the availability of new and effective medications for patients.

4. AI-Driven Technologies in MTM

4.1. Natural Language Processing (NLP)

Natural Language Processing (NLP) is a subfield of artificial intelligence (AI) that focuses on the interaction between computers and human language. Its primary goal is to enable computers to understand, interpret, and generate human language in a way that is meaningful and useful for humans.

NLP enables AI systems to understand and extract meaningful information from unstructured clinical text, such as electronic health records (EHRs) or medical literature. NLP algorithms can automatically identify relevant medication information, patient demographics, and treatment outcomes, facilitating efficient medication reconciliation and personalized MTM interventions. NLP involves a wide range of tasks and techniques that allow computers to process and analyse natural language data, such as text and speech. Some of the key areas of NLP include:

Text Tokenization: Breaking down a text into smaller units, such as words or sentences, to facilitate further analysis.

Part-of-Speech Tagging: Assigning grammatical parts of speech (e.g., nouns, verbs, adjectives) to each word in a sentence.

Named Entity Recognition (NER): Identifying and classifying entities like names of people, places, organizations, etc., within a text.

Sentiment Analysis: Determining the emotional tone or sentiment of a piece of text (positive, negative, neutral).

Language Translation: Translating text from one language to another.

Speech Recognition: Converting spoken language into written text.

Speech Synthesis: Generating human-like speech from written text.

Text Classification: Assigning predefined categories or labels to a given text (e.g., spam classification, topic classification).

Text Generation: Producing coherent and meaningful text based on given input or context.

NLP algorithms and models are typically based on machine learning and deep learning techniques, using large datasets to learn patterns and structures in language. One of the most significant advancements in NLP has been the use of transformer-based models, such as BERT (Bidirectional Encoder Representations from Transformers) and GPT (Generative Pre-trained Transformer), which have achieved state-of-the-art performance in various NLP tasks.

NLP finds applications in various industries, including language translation services, chat bots, virtual assistants, sentiment analysis for customer feedback, text summarization, and more. As technology continues to advance, NLP is becoming increasingly important in enabling seamless human-computer interaction and improving the way we interact with machines.

4.2. Machine Learning (ML)

Machine Learning (ML) is a subfield of artificial intelligence (AI) that focuses on the development of algorithms and statistical models that enable computers to learn and improve their performance on a specific task without being explicitly programmed. The core idea behind ML is to allow machines to learn from data, identify patterns, and make data-driven decisions or predictions. ML algorithms enable AI systems to learn from large datasets and make predictions or recommendations without explicit programming. ML models can be trained on diverse patient data, such as EHRs, genetic profiles, and treatment outcomes, to identify patterns, predict medication-related risks, and optimize treatment plans in MTM.

The primary goal of machine learning is to develop algorithms that can generalize from the data they have been trained in such a way to make accurate predictions or report on new unseen data. The process of training a machine learning model typically involves the following steps:

- **Data Collection:** Gathering relevant data that is representative of the problem to be solved. High-quality and diverse data are essential for the success of a machine learning model.
- **Data Pre-processing:** Cleaning and preparing the data for training. This step may involve tasks such as removing duplicates, handling missing values, and converting data into a suitable format for analysis.
- **Feature Extraction/Selection:** Identifying the relevant features or attributes in the data that will be used as input to the machine learning algorithm. The choice of features is crucial in determining the model's performance.
- **Model Selection:** Choosing an appropriate machine learning algorithm or model architecture that best suits the problem at hand. The choice of the model depends on factors such as the type of data, problem complexity, and desired output.
- **Training:** Feeding the prepared data into the chosen model and adjusting its parameters iteratively to minimize the error or improve its performance on the training data.
- **Validation:** Evaluating the model's performance on a separate validation dataset to assess its ability to generalize to new, unseen data and avoid overfitting (i.e., when the model performs well on the training data but poorly on new data).
- **Testing:** Once the model is trained and validated, it is tested on a completely independent test dataset to estimate its performance in real-world scenarios.

Machine learning has found applications in various domains, including image and speech recognition, natural language processing, recommendation systems, medical diagnosis, autonomous vehicles, and more. As the field advances, it continues to drive innovation and revolutionize many industries and aspects of daily life.

4.3. Deep Learning (DL)

Deep Learning is a subfield of artificial intelligence (AI) and machine learning (ML) that focuses on training artificial neural networks to perform complex tasks. These tasks often involve learning from large amounts of data to recognize patterns, make predictions, or generate outputs. DL is a subset of ML that uses artificial neural networks to process complex patterns and relationships in data. DL algorithms can analyze large-scale medical imaging data, such as radiological scans or pathology images, to detect abnormalities, assist in diagnosis, and guide medication selection in MTM.

The word "deep" in Deep Learning suggests the use of deep neural networks, those are composed of multiple surfaces of interconnected nodes (artificial nerve). Each layer processes and transforms the input data, passing it on to the next layer, ultimately leading to the generation of the final output.

Key concepts and components of Deep Learning include:

Artificial Neural Networks (ANNs): The fundamental building blocks of deep learning models. ANNs are inspired by the human brain's neural network and are designed to process data in a similar interconnected way.

Layers: Deep learning models typically consist of multiple layers. The first layer is the input layer, the last layer is the output layer, and all the layers in between are called hidden layers. The depth of the network refers to the number of hidden layers.

Activation Function: Each node in a neural network applies an activation function, which introduces non-linearity into the model and allows it to learn complex patterns.

Backpropagation: The most common method used to train deep learning models. Backpropagation is an optimization algorithm that adjusts the model's weights and biases iteratively to minimize the difference between predicted outputs and actual targets.

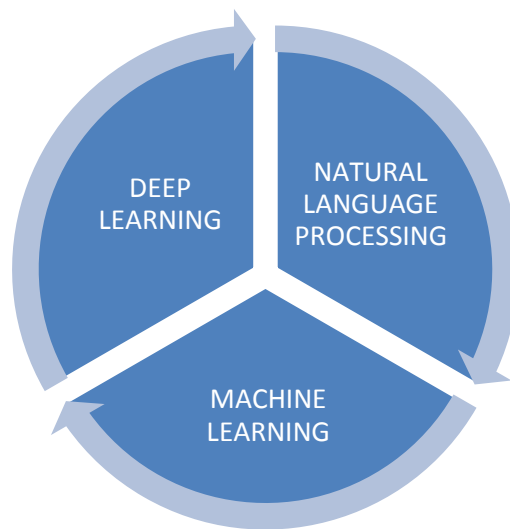
Deep Learning Architectures: Different types of neural network architectures have been developed for specific tasks. Some popular ones include Convolutional Neural Networks (CNNs) for image and video analysis, Recurrent Neural Networks (RNNs) for sequential data like text and time series, and Generative Adversarial Networks (GANs) for data generation.

Data and Training: Deep learning models need a large portion of labelled training data to understand meaningful patterns and make accurate future and past predictions.

Applications of Deep Learning are vast and include:

- **Computer Vision:** Image and video recognition, object detection, facial recognition, etc.
- **Natural Language Processing (NLP):** Language translation, sentiment analysis, chat bots, etc.
- **Speech Recognition:** Speech-to-text and voice assistants.
- **Healthcare:** Disease diagnosis, medical imaging analysis, drug discovery.
- **Autonomous Vehicles:** Self-driving cars and drones.
- **Gaming:** Character behaviour modelling and game environment generation.
- **Finance:** Fraud detection, algorithmic trading, risk assessment.
- **Creativity:** Art generation, music composition, and storytelling.

Deep Learning has shown impressive performance in various domains and continues to advance rapidly, leading to significant breakthroughs in AI applications. However, it also requires substantial computational resources and careful tuning to achieve optimal results.



5. Challenges and Limitations of AI in MTM

The use of AI in MTM involves the collection, storage, and analysis of sensitive patient data. Ensuring data privacy, security, and compliance with regulatory standards is crucial. Adequate measures must be implemented to protect patient information from unauthorized access or breaches. AI in Medication Therapy Management (MTM) has the potential to revolutionize patient care and improve outcomes, but it also faces several challenges and limitations. Some of the key challenges and limitations include:

Safety and Accuracy: One of the most critical challenges is ensuring the safety and accuracy of AI-powered MTM systems. Errors in medication management can have severe consequences for patients. The AI algorithms must be thoroughly tested and validated to minimize the risk of incorrect recommendations or dosing errors.

Data Quality and Availability: AI models require vast amounts of high-quality data for training and validation. However, accessing comprehensive and standardized data on patients' medical history, medications, and treatment outcomes can be difficult. Moreover, patient data privacy and security concerns pose challenges to sharing and using sensitive health information.

Interoperability and Integration: Many healthcare institutions use different electronic health record (EHR) systems that might not be compatible with AI applications. Integrating AI into existing workflows and ensuring seamless data exchange between systems is a complex process.

Ethical and Legal Issues: AI in MTM raises various ethical and legal concerns, including patient consent, transparency in AI decision-making, liability for errors, and bias in algorithms. Ensuring that AI is used ethically and legally while protecting patient rights is a significant challenge.

Bias and Generalization: AI models can be biased based on the data they are trained on, leading to disparities in care and treatment recommendations for certain patient groups. Additionally, AI models might struggle to generalize well to diverse patient populations or rare conditions that were underrepresented in the training data.

User Acceptance and Training: Healthcare professionals may be hesitant to adopt AI-powered MTM systems due to concerns about job displacement or lack of understanding of the technology. Proper training and education for healthcare providers are essential for successful integration and acceptance of AI in MTM.

Regulatory Approval and Compliance: AI-powered MTM systems may require approval from healthcare regulatory bodies before deployment. Meeting the stringent regulatory standards can be time-consuming and expensive.

Human-AI Collaboration: Achieving a seamless collaboration between AI systems and human healthcare providers is a challenge. Ensuring that AI tools augment human decision-making rather than replacing it entirely is crucial for building trust and confidence in these technologies.

Cost and Infrastructure: Implementing AI in MTM requires significant investment in technology, infrastructure, and ongoing maintenance. Smaller healthcare facilities or resource-constrained settings may face difficulties in adopting such advanced systems.

Long-term Evaluation and Adaptation: Continuous monitoring and evaluation of AI-powered MTM systems are necessary to ensure they remain up-to-date, effective, and aligned with evolving medical knowledge and guidelines.

Despite these challenges and limitations, the ongoing advancement of AI technology, coupled with concerted efforts to address these issues, holds great promise for improving Medication Therapy Management and patient care in the future.

6. Conclusion

The role of artificial intelligence in medication therapy management is rapidly evolving and holds significant promise for improving patient care. From decision support and predictive analytics to personalized regimens and remote monitoring, AI has the potential to enhance medication safety, optimize treatment outcomes, and transform healthcare delivery. However, challenges such as data privacy, regulatory considerations, and the need for clinical validation must be addressed to ensure the responsible and effective integration of AI into medication therapy management. As AI continues to advance, it is crucial to foster collaboration between healthcare professionals, researchers, and technology developers to harness its full potential in revolutionizing medication therapy management and ultimately improving patient outcomes.

In conclusion, AI has the potential to revolutionize medication therapy management by improving medication adherence, detecting drug interactions, personalizing treatment plans, and enabling real-time monitoring. However, challenges such as data privacy, lack of clinical context, and legal considerations must be addressed. With further research, development, and collaboration, AI can play a pivotal role in optimizing medication therapy and enhancing patient outcomes.

Abbreviation

Short Form	Abbreviation
AI	Artificial Intelligence
EHR	Electronic Health Records
ML	Machine Learning
MTM	Medication Therapy Management
NLP	Natural Language Processing
DL	Deep Learning

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