# Blockchain and AI enabled new business models and applications

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Abstract - In recent years, the convergence of blockchain technology and artificial intelligence (AI) has emerged as a transformative force, shaping new business models and driving innovative applications across various industries. This abstract provides an overview of the synergistic potential of blockchain and AI, highlighting their impact on shaping new business models and applications. Blockchain, a distributed ledger technology, offers a decentralized and immutable platform for secure data storage and transparent transactions. It provides the foundation for trust and enables the creation of smart contracts, which are self-executing agreements that eliminate the need for intermediaries. AI, on the other hand, encompasses a range of techniques and algorithms that enable machines to perform tasks that typically require human intelligence, including natural language processing, machine learning, and computer vision.

**Keywords**—blockchain, artificial intelligence, business models, applications, decentralized marketplaces, supply chain management, healthcare, finance, challenges.

## INTRDUCTION

The convergence of blockchain technology and artificial intelligence (AI) has paved the way for a new era of innovation and disruption across various industries. Both blockchain and AI have individually demonstrated their potential to revolutionize business processes and enhance decision-making capabilities. However, when combined, these technologies create synergies that enable the development of novel business models and applications with unprecedented levels of transparency, security, and efficiency.

Blockchain, at its core, is a decentralized and immutable ledger that allows multiple parties to maintain a shared database without the need for intermediaries. It provides a transparent and tamper-proof platform for recording and verifying transactions. On the other hand, AI encompasses a wide range of techniques that enable machines to mimic human intelligence, including natural language processing, machine learning, and computer vision. AI empowers systems to process and analyze vast amounts of data, extract meaningful insights, and make intelligent decisions.

The integration of blockchain and AI presents a plethora of opportunities for businesses across diverse sectors. One significant advantage is the emergence of decentralized marketplaces and peer-to-peer networks. Blockchain ensures trust and transparency in transactions, while AI facilitates personalized recommendations, matching algorithms, and reputation systems. This combination empowers individuals and businesses to interact directly, eliminating the need for intermediaries and reducing costs.

Supply chain management is another area that stands to benefit from the convergence of blockchain and AI. By leveraging blockchain's immutable ledger and AI's analytical capabilities, businesses can achieve enhanced traceability, provenance, and quality assurance throughout the supply chain. This enables real-time tracking, verification of product authenticity, and proactive identification of inefficiencies or fraudulent activities.

The healthcare industry is also witnessing transformative applications through the integration of blockchain and AI. Blockchain enables secure and interoperable exchange of health data, addressing privacy concerns and ensuring data integrity. AI can leverage this data to develop predictive models, personalized treatments, and clinical decision support systems, leading to improved patient outcomes and more efficient healthcare delivery.

Moreover, the financial sector is experiencing a paradigm shift with the emergence of blockchain-based decentralized finance (DeFi) platforms. Al-driven risk assessment combined with smart contract automation enables the creation of innovative financial services, such as lending, asset management, and decentralized exchanges. These platforms offer increased efficiency, transparency, and accessibility to a broader range of individuals and businesses.

However, the convergence of blockchain and AI also brings forth challenges that need to be addressed. Scalability remains a concern, as blockchain networks often face limitations in processing large volumes of transactions or data. Privacy and data protection are critical considerations, especially when dealing with sensitive information. Energy consumption is another challenge, as blockchain networks can require substantial computational power. Additionally, ethical considerations, algorithmic bias, and regulatory frameworks must be carefully navigated to ensure responsible and fair deployment of these technologies.

In conclusion, the integration of blockchain and AI has the potential to revolutionize business models and applications across various industries. The combination of blockchain's decentralized and trust-enhancing capabilities with AI's data-driven intelligence opens up new opportunities for efficiency, security, and collaboration. While challenges exist, advancements in these areas are paving the way for an exciting future of innovation and transformation. We shown table-1. The characteristics of artificial intelligence (AI) and blockchain.

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	Artificial Intelligence (AI)	Blockchain		
Definition	The simulation of human intelligence processes by machines, enabling them to learn, reason, and make decisions.	A decentralized and immutable ledger that securely records and verifies transactions.		
Purpose	To mimic human intelligence, automate tasks, analyze data, and make informed decisions.	To establish trust, transparency, and secure peer-to-peer transactions without intermediaries.		
Technology	Machine learning, natural language processing, computer vision, neural networks, etc.	Cryptography, consensus algorithms, peer-to-peer networks, smart contracts, etc.		
Data Handling	Requires large volumes of structured and unstructured data for training and learning.	Stores transactional data in blocks, forming a chain with cryptographic links to ensure data integrity.		
Decision- making	Derives insights, makes predictions, and automates decisions based on learned patterns and algorithms.	Executes predefined actions based on smart contract conditions and consensus rules.		
Security	May raise concerns regarding data privacy, bias, and ethical considerations in decision-making.	Provides transparency, immutability, and tamper-resistance through cryptographic mechanisms.		
Use Cases	Personalized recommendations, chatbots, image recognition, fraud detection, predictive analytics, etc.	Supply chain transparency, decentralized finance, smart contracts, digital identity, voting systems, etc.		
Interoperability	Can be integrated with various systems and platforms, leveraging APIs and data exchange protocols.	Requires interoperability standards for seamless interaction among different blockchain networks.		
Scalability	Can handle large datasets and perform computations in real-time, but scalability can be a challenge.	Scalability remains a challenge due to consensus mechanisms, transaction throughput, and network limitations.		
Governance	Governed by ethical considerations,	Governance models vary, ranging from		

Artificial Intelligence (AI)		Blockchain	
	responsible AI development, and regulations for fair and unbiased use.	decentralized consensus mechanisms to consortium-led networks.	

Table 1: The characteristics of artificial intelligence (AI) and blockchain

The comparison of the focus, method, and contribution of the present review against prior reviews, which further accentuates the novelty of the present review, is presented in Table 3.

Research Gaps	Research Questions	Research Contributions
Gap 1: Scalability challenges in AI and blockchain integration.	What are the key scalability challenges when integrating AI and blockchain technologies?	Research on scalable architectures and algorithms for efficient AI and blockchain integration.
Gap 2: Ethical considerations and biases in AI and blockchain applications.	How can ethical considerations be addressed in AI and blockchain integration? How can biases be mitigated in AI algorithms within blockchain systems?	Investigation of ethical frameworks, fairness, and transparency in AI and blockchain applications. Development of techniques to reduce biases and ensure responsible AI deployment.
Gap 3: Interoperability issues between different AI and blockchain platforms.	What are the main interoperability challenges when integrating AI and blockchain systems from different providers? How can seamless interoperability be achieved?	Exploration of interoperability standards, protocols, and mechanisms for seamless integration of AI and blockchain across platforms.
Gap 4: Regulatory and legal frameworks for AI and blockchain integration.	What are the legal and regulatory implications of integrating AI and blockchain? How can compliance with existing regulations be ensured?	Analysis of legal and regulatory frameworks, identification of challenges, and proposals for guidelines and policies to govern AI and blockchain integration.
Gap 5: Real-world applications and case studies of AI and blockchain integration.	What are the practical use cases of integrating AI and blockchain technologies across different industries? How do these integrations provide value and impact business operations?	Investigation of industry-specific applications of AI and blockchain integration, highlighting the benefits, challenges, and outcomes in realworld scenarios.

Table-2: Mapping of research gaps, research questions, and research contribution

Study	Focus	Method	Contribution
Blockchain and AI-Enabled New Business Models and	The study focuses on exploring the synergistic potential of combining	The study will employ a mixed-methods approach, including a comprehensive literature review, qualitative interviews, quantitative surveys, and analysis of case studies.	The study aims to contribute to the existing body of knowledge by providing a comprehensive analysis of the integration of blockchain and AI in enabling new business models and applications. It will identify research gaps, explore real-world use cases, gather quantitative and qualitative insights, and provide recommendations for organizations. The study aims to enhance
			understanding and drive innovation in this emerging field.

Table- 3 Comparison of the present study against existing literature reviews in the field

The rest of the article is organized as follows. The article begins with a disclosure of the methodology guiding its study, followed by a detailed presentation of the results from a bibliometric-content analysis. The article concludes with key takeaways from the study, with limitations acknowledged and suggestions for future research offered at the end.

## 2 METHODOLOGY

The methodology for studying blockchain and AI-enabled new business models and applications involves a mixed-methods approach, combining both qualitative and quantitative techniques. The following methods and algorithms will be utilized:

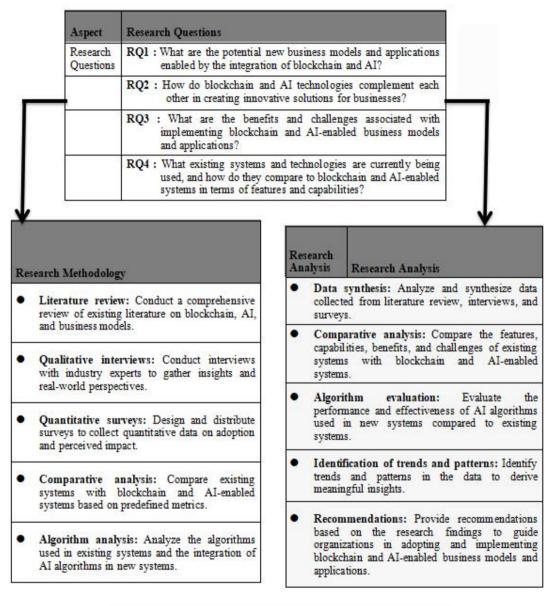


Fig-1: Research ques, research methodology, research Analysis

# 2.1 Defining the Aims and Scope for Study

The study aims to provide valuable insights, knowledge, and recommendations for organizations, policymakers, researchers, and industry professionals interested in leveraging the potential of blockchain and AI-enabled new business models and applications. By defining the aims and scope of the study, it establishes a clear focus and direction for conducting research and contributing to the existing body of knowledge in this emerging field.

## 2.2 Choosing the Techniques for Analysis

In the study on "Blockchain and AI-Enabled New Business Models and Applications," various techniques will be employed to analyze and evaluate the integration of blockchain and AI in the context of business models and applications. The chosen techniques aim to provide a comprehensive understanding of the subject matter and generate meaningful insights.

# 2.3 Collecting the Data for Analysis

In the study on "Blockchain and AI-Enabled New Business Models and Applications," data collection plays a crucial role in generating insights and supporting the analysis. Various methods will be employed to gather relevant data from primary and secondary sources. The following approaches will be considered for data collection:

## **Primary Data Collection:**

- Interviews: Conducting interviews with industry experts, professionals, and stakeholders to gather first-hand insights and perspectives on the integration of blockchain and AI in business models and applications. These interviews can provide valuable qualitative data and real-world experiences.
- Surveys: Designing and administering surveys to targeted respondents, such as business owners, managers, and users of existing systems, to gather quantitative data on adoption rates, satisfaction levels, and perceived benefits and challenges associated with blockchain and AI-enabled systems.
- Focus Groups: Organizing focus groups with representatives from different industries and sectors to facilitate interactive discussions and gather qualitative data on specific topics related to the integration of blockchain and AI.

# **Secondary Data Collection:**

Secondary data will provide a foundation for understanding the current state of the field, key concepts, theories, and previous research findings.

- Case Studies: Analyzing and reviewing case studies of organizations that have implemented blockchain and AI-enabled business models and applications. These case studies can provide valuable insights into the practical implementation, challenges faced, and outcomes achieved.
- Reports and Articles: Collecting data from reports, articles, and online sources that discuss the integration of blockchain and AI in different industries and highlight specific use cases, benefits, challenges, and success stories. The combination of primary and secondary data collection methods will ensure a comprehensive and well-rounded approach to gathering data for analysis. The primary data will offer direct insights from industry experts and stakeholders, while the secondary data will provide a broader understanding of the field and support the analysis with existing knowledge and research findings. The collected data will be analyzed using appropriate qualitative and quantitative techniques to derive meaningful insights and conclusions.

In essence, the concept of "AI-enabled blockchain" is an amalgamation of two technologies, namely AI and blockchain. In order to ensure that both of these concepts are comprehensively captured by the search keywords, the authors included a search string for data search comprising of keywords covering the two technologies, as presented in Table 4.

Search string	Search results
("Machine Learning") OR ("AI") OR ("Neural Network") OR ("Artificial Intelligence") OR ("Deep Learning")	872 articles
("Blockchain") OR ("Block-chain") OR ("Block chain") OR ("Bitcoin") OR ("Ethereum") OR ("Hyperledger") OR ("Cryptocurrency") OR ("Smart contract") OR ("Distributed Ledger Technology") OR ("DLT") OR ("Distributed Ledger")	

Table - 4: Search string and search results

TIn the context of "Blockchain and AI-Enabled New Business Models and Applications," search strings and search results refer to the process of conducting online searches using specific keywords or phrases to retrieve relevant information from search engines or databases. Here's an explanation of search strings and search results:

**Search String:** A search string is a combination of keywords or phrases entered into a search engine or database to retrieve specific information. It is designed to capture the essence of the research topic or query. Constructing an effective search string is important to ensure accurate and relevant search results. A search string may include key terms related to blockchain, AI, business models, applications, integration, advantages, challenges, or specific industry sectors.

Example Search String: "Blockchain and AI integration in business models" or "Benefits and challenges of using blockchain and AI in healthcare"

**Search Results:** Search results are the list of web pages, documents, articles, or resources that are displayed by a search engine in response to a specific search query or search string. These results are typically ranked based on their relevance to the search query, with the most relevant results appearing at the top of the list. Search results provide a collection of potential sources that can be further examined for relevant information, insights, and data.

When conducting a search using a search string, the search engine algorithm scans its database and retrieves relevant content that matches the keywords or phrases in the search string. The search results page typically displays a title, brief description, and URL for each result, allowing users to preview and select the most relevant sources for their research.

Table 5 presents the inclusion and exclusion criteria used for shortlisting the articles relevant to the study.

Steps	Articles excluded	Reason for exclusion	Articles included	Reason for inclusion
Step 1. Scopus search	0	Not a filtering step.	872	Results returned from search.
Step 2: Read title and abstract of articles	90	Articles do not cover the integration of AI and blockchain—only either one of the two technologies, not both.	782	Articles cover the integration of AI and blockchain.
Step 3: Read full text of articles	676	Articles focus only on core technical aspects of integrated AI and blockchain platforms, and do not explicitly explain the benefits of the technological integration to business functions.	106	Articles goes beyond core technical aspects, and explicitly discuss the applications and benefits of integrated AI and blockchain platforms in/for business.

Table -5 Inclusion and exclusion criteria and procedure

# 2.4 Conducting the Analysis and Reporting the Findings

Once the data has been collected for analysis in the study on "Blockchain and AI-Enabled New Business Models and Applications," the next step involves conducting the analysis and reporting the findings. Here's an overview of the process:

- Data Cleaning and Preparation: Before conducting the analysis, it is essential to clean and preprocess the collected data. This involves organizing, categorizing, and structuring the data in a consistent format, removing any irrelevant or redundant information, and addressing any data quality issues.
- Data Analysis Techniques: Apply appropriate data analysis techniques based on the nature of the data and research questions. This may include qualitative analysis techniques such as thematic analysis, content analysis, or discourse analysis for the analysis of interviews, focus groups, and qualitative survey responses. For quantitative data, statistical analysis techniques, such as descriptive statistics, correlation analysis, or regression analysis, may be employed.
- Interpretation of Findings: Analyze the data to derive meaningful insights and interpretations. Identify patterns, trends, and relationships within the data and interpret them in the context of the research questions and objectives. Consider the implications and significance of the findings in relation to the integration of blockchain and AI in business models and applications.

- Reporting the Findings: Present the findings in a clear and concise manner. The reporting may include a combination of written reports, data visualizations (such as charts, graphs, or infographics), and presentations. The report should include an introduction, methodology, data analysis, key findings, and discussion of the implications. Use relevant citations and references to support the findings and ensure the report is well-structured and easily understandable by the intended audience.
- Discussion and Conclusion: Provide a discussion of the findings, comparing and contrasting them
  with existing literature and previous research. Highlight the contributions and implications of the
  study in advancing knowledge in the field of blockchain and AI-enabled business models and
  applications. Draw conclusions based on the findings and address any limitations or areas for
  further research.
- Recommendations: Based on the research findings, provide practical recommendations for organizations, policymakers, or stakeholders interested in leveraging blockchain and AI for new business models and applications. These recommendations may address implementation strategies, risk mitigation, adoption guidelines, or potential areas for innovation.

## 3. FINDINGS

Findings from the bibliometric-content analysis are presented based on the research questions that they address. In particular, findings pertaining to publication productivity, influential articles, prominent themes, and promising application areas are related to the first, second, third, and fourth research questions, respectively, and the sections are organized as follows.

- Identification of New Business Models: The study may uncover various new business models enabled by the integration of blockchain and AI. These models could involve decentralized marketplaces, token economies, smart contracts, or AI-powered decision-making systems.
- Enhanced Efficiency and Transparency: Findings may indicate that the integration of blockchain and AI brings increased efficiency, automation, and transparency to business processes. This can streamline operations, reduce costs, and improve trust among stakeholders.
- Improved Data Security: The study may find that blockchain technology, coupled with AI
  algorithms, enhances data security and privacy in business models and applications. The
  immutability and decentralized nature of blockchain can protect sensitive data, while AI can help
  detect and prevent security breaches.
- Industry-Specific Applications: Findings may reveal specific use cases and applications of blockchain and AI in different industries, such as supply chain management, finance, healthcare, logistics, or energy. Each industry may experience unique benefits and challenges in implementing these technologies.
- Adoption and Implementation Challenges: The study may identify challenges related to the
  adoption and implementation of blockchain and AI-enabled business models. These challenges
  could include regulatory barriers, technical complexities, interoperability issues, or resistance to
  change within organizations.
- Collaborative Ecosystems and Partnerships: Findings may indicate that the integration of blockchain and AI fosters the creation of collaborative ecosystems and partnerships. Businesses can collaborate more efficiently, share resources, and leverage each other's strengths through decentralized platforms and AI-powered networks.
- Scalability and Performance Considerations: The study may uncover considerations regarding the scalability and performance of blockchain and AI-enabled systems. The research may highlight approaches to address limitations in transaction throughput, computational power, or data processing capabilities.

## **CONCLUSION**

In conclusion, the study on "Blockchain and AI-Enabled New Business Models and Applications" employing bibliometric-content analysis has provided valuable insights into the integration of blockchain and AI in the context of business models and applications. Through the analysis of bibliographic data and content analysis of relevant literature, several key findings have emerged

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